

Concorde Close – Home Group CCRA Meeting Minutes

April 2020

Monday 6th April, 18:30, Conference Call

Attendees

- Fran Smith (FS) – CCRA
 - Dan Smith (DS) – CCRA
 - Rose Ayree (RA) – CCRA
 - Anthony Malek (AM) – Home Group
 - Matt Angus (MA) – Home Group
 - Robert Morritt (RM) – Home Group
 - Clarke Heron (CH) – Field Consulting
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Minutes

18:30 – CH opened meeting and thanked CCRA members for attending.

Planning Update

RM and CH gave an update regarding ongoing discussions between Home Group and both the Greater London Authority and London Borough Hounslow regarding consultation during the Coronavirus pandemic following the cancellation of the previous event which would have set out the preferred option for Concorde Close.

RM advised that this was an issue across London and indeed the country and not an issue specific to Home Group and Concorde Close.

CH advised that Home Group would like to push on and consult with customers, neighbours and members on the options for Concorde Close but must ensure that any approach to consultation is agreed with the GLA and the Council in advance to ensure we cannot be criticised later on in the planning process.

- FS agreed and understood the need for a green light from the GLA and Council ahead of any consultation.

AM updated that Home Group has received 20 feedback form responses from the 36 households at Concorde Close. Home Group will be creating an online 'Survey Monkey' link to make it as easy as possible for the remaining 16 households to complete the survey online.

- CCRA agreed to encourage those that haven't responded to complete the form to ensure as high a rate of completion as possible.

Once an approach to consultation is agreed, Home Group will issue an updated brochure to customers and neighbours outlining the preferred option and setting out the reasons why this option was chosen and why other options were not.

- CCRA agreed and understood this approach.



Maintenance Update

RM noted that there remain a number of outstanding areas regarding mountaineer:

- An electric meter is required to fix both the aerial and external lighting issues.
- The contractor cannot come onsite at present due to Covid. While, temporary lights are in place, this does not include the rear of the garages and is only a temporary fix.
- Home Group has sourced closures for the bins but again contractors are not making site visits for non-essential repairs during Covid lockdown.

RA noted that there have been a number of offers made to her with alternative properties, however none were suitable. AM agreed to discuss further with RA directly.

AOB

Home Group agreed to provide a further update when a formal response has been received from the GLA and Council.

19:00 – Meeting closed
