

Hello...

We are the **Concorde Close Residents Association**

www.concordeclose.co.uk



A little bit about us....

- **The Concorde close residents association** was **established in June 2016**. We are a **passionate** and **unique** community group based in **Concorde close Hounslow**. We represent the **majority of residents** that live within the close, which is made up of **43 households** of families & the elderly.
- Our committee **consists of 4 of the following residents** who have lived in Concorde close spanning from 5 - 20 years.
 - **Fran Smith** - Chair
 - **Yasmin Mulbocus** – Vice Chair
 - **Rupinder Kaur** - Secretary
 - **Daniel Smith** - Treasurer

WHO WE ARE

WE ARE AN AMPLIFIED VOICE FOR RESIDENTS' CONCERNS, UNITED WE MAKE A DIFFERENCE!



DRUG RELATED STABBING INCIDENT



EXHIBIT A



EXHIBIT B



OUR HISTORY

EXAMPLE OF **PROPERTY NEGLIGENCE** REFLECTED IN THE **DETERIORATION** OF **EXTERNAL AREAS**

The CCRA was formed due to the following concerns...

- **Anti Social Behaviour** – Drug related activity, Community safety, Burglary / theft & Fly-tipping. (EXHIBIT A)
- **Neglected properties** – The properties are owned and maintained by the Housing Association **Home Group**. Over the course of 20 years Home Group have **failed to provide adequate property maintenance** and general upkeep of the external areas which as a result has **dramatically deteriorated** over the years. We believe this has been a **deliberate act in order to build up a strong case for the demolition** of the estate. (EXHIBIT B)





WHAT WE HAVE ACHIEVED

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“The CCRA have had a positive impact on the community in tackling ongoing issues, encouraging community cohesion through engaging initiatives to strengthen the multi-cultural / multi-faith community with a mixed demographic range of 0-90.”

WE HAVE...

- ✓ Presented all concerns to **Home Group, MP Ruth Cadbury & Hounslow Police.**
- ✓ **Setup Neighbourhood watch & an active residents WhatsApp group**
- ✓ Implemented **community meetings & projects** to help rejuvenate & tidy areas of the close.



In July 2017 residents were notified of Home Groups intention to demolish & regenerate Concorde close. Prior to this **residents were not given a consultation to explore other alternatives to rejuvenate the area.** The decision to regenerate was made entirely by Home Group. Since then residents have felt unsettled and uncertain about their future which is causing excess stress, especially to those that suffer from Mental health issues. Although, residents have been invited to design work shops & coffee mornings organised by Home Group we do not feel that we have had all our concerns answered. **Our Trust in Home Group has been severely damaged by a long history of poor customer service** that the CCRA are continually having to challenge...

What we would like to ask...

1. Where will residents be rehoused in the decanting programme of the Concorde close Regeneration? (Planning due to be submitted Autumn / Winter 2018)

There has been no definite confirmation in writing from Home Group or the London Borough of Hounslow as to where residents will be temporarily housed if they intend to return to the regenerated site / or rehoused to another location if residents decide they do not want to be included in the regeneration.

What we would like to ask...

1. Where will residents be rehoused in the decanting programme of the Concorde close Regeneration? (Planning due to be submitted Autumn / Winter 2018)

- 1.2. Many want to stay within the Hounslow Borough, will LBH be able to facilitate this?
- 1.3. There are new developments in the area that would meet many resident's needs, can this be explored as priority housing options for the displaced residents?

Our Concerns



What we would like to ask...

2. Due to health and noise pollution concerns, residents would prefer not to live on a building site during the demolition can LBH ensure that we are all moved out before work commences?

We have not had anything in writing stipulating that residents will all be moved out well before work commences. Home group had initially given the impression that they wanted to work through the demolition process in phases which meant residents would be temporarily rehoused at different times. This means that there would be some residents subjected to health & noise concerns of living on a building site.

Our Concerns



What we would like to ask...

3. Residents ask to be consulted, notified in writing by the LBH of any meetings in relation to the planning & regeneration process of Concorde close.

Although, Home Group have been communicating to residents through Design workshops & Coffee mornings due to an early intervention from the CCRA and residents in July 2017 when news of the regeneration was first made known. Key questions that affect the livelihoods, lifestyles and well-being of vulnerable families and elderly residents have yet to be addressed and this needs immediate attention. All communication and news must be put into writing in order to minimise distress.

Our Concerns



Thank you...

We appreciate your time and **we hope you can assist us.**
We would be happy to answer any questions.

Get in touch
info@concordeclose.co.uk

www.concordeclose.co.uk

